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March 17, 2023



2023 National Postal Forum
DELIVERING FOR AMERICA
Vision. Strategy. Action.

Postmaster General Louis DeJoy Keynote Address and Town Hall

The transformational changes taking place at the Postal Service – its implications and benefits for customers – will be the cornerstone of Postmaster General Louis DeJoy’s keynote remarks at the National Postal Forum, (NPF), May 22, 2023 in Charlotte, North Carolina. The keynote address will highlight changes that have taken place in the two years since the release of the *Delivering for America* plan, the strategic document outlining Postal Service initiatives to place the organization on a successful trajectory with new opportunities for the mailing and shipping industry. In this wide-ranging, comprehensive address, customers can expect to learn first-hand more information about the Postal Service’s network redesign, an update on mail processing improvements to drive service, transportation strategies to lower costs, and an overview of the sortation and delivery centers being unveiled nationwide.

For the first time ever at the Forum, customers will be invited to participate in a Town Hall discussion with Postmaster General DeJoy, where following his remarks there will be an opportunity for attendees to ask questions. The Town Hall is scheduled to take place Wednesday morning, May 24, 2023.

Each year, thousands of mailing and shipping customers attend NPF to receive news and information about the Postal Service and the mailing industry.

For a full review of educational classes, programs, and networking events, go to [NPF.org](https://www.npf.org). Special online registration packages are available through April 7, 2023.

Industry Engagement and Outreach, Corporate Affairs

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